

# Joseph Feliciano

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## SUMMARY STATEMENT

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Experienced security professional with over five years in private security, specializing in Executive Protection, Secure Transportation, Travel Assignments, and Residential and Corporate Security. Previously served as a Military Police Staff Sergeant in the U.S. Army, bringing over 10 years of law enforcement, investigative, and tactical experience. Demonstrated rapid career progression, earning leadership roles within two years in both military and private security sectors, with eight of the last ten years spent in leadership positions. Known for strong decision-making, adaptability, and a commitment to operational excellence in high-risk environments.

## CERTIFICATIONS/ACHIEVEMENTS

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- NY/NJ/CA Security Guard Licenses, October 2019 - Present
- AHA Basic Life Support, April 2014 - Present
- Gracie Survival Tactics Level 1 Instructor, April 2024
- Introduction to Incident Command System (ICS-100), (ICS 200), (IS-00700), (IS-00800), and numerous other certifications through FEMA, July 2014
- Army Commendation Medal, July 2019 and Army Achievement Medal, September 2016

## TRAINING

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- Military Police Advanced Leadership Course (200 Hours), Fort Hunter, CA. March 2022.
- Domestic Violence Intervention Training (40 hours), Ansbach, Germany. September 2017.
- Critical Incident Peer Support (40 Hours), Ansbach, Germany. May 2017.
- Military Police Investigators Course (311 Hours), Fort Leonard Wood, MO. November 2016.
- Basic Leaders Course (200 Hours), Fort Drum, NY. March 2016.
- Air Assault Course (80 Hours), Fort Drum, NY. May 2015.
- Army Combat Lifesaver Course (40 Hours), Fort Drum, NY. March 2015.
- Army Military Police Training (5 Months), Fort Leonard Wood, MO. April 2014.

## PROFESSIONAL SKILLS

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Flexibility and Adaptability	Problem Solving	Collaboration	Attention to Detail
Communication	Leadership	Organization	Initiative

## PROFESSIONAL WORK EXPERIENCE

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**Agent - Team Leader - Senior Team Leader** Oct 2019 - Present

Crisis24 / Gavin de Becker and Associates | New York, NY

- Ensured **100% success** in mitigating security risks by coordinating with local law enforcement, FBI, and Secret Service, to safeguard clients while traveling, during public events, at corporate offices, and at their residential properties
- Developed, refined, and **led a team of 10 Security Agents** while establishing a large residential security contract
- Boosted a Residential Security annual contract from 40 hours a week to over **336 hours a week** within five months by meeting deadlines, developing SOPs, presenting monthly deliverables, and regularly engaging with key staff
- Provided Executive Protection services in over 10 different states and for over 30 different clients
- Coordinated with Executives and their staff members to review weekly and monthly deliverables, and **conduct quarterly business reviews** to discuss security-related incidents and status

## MILITARY

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### Team Leader, Squad Leader, Operations Sergeant

Dec 2019 - May 2024

US Army Reserves | Orangeburg, NY

- Implemented coaching, mentoring, and support strategies to optimize onboarding processes for new leaders and reducing on-boarding time by **30%**.
- Trained and evaluated a Unit of 50 soldiers in obtaining their military driver's licenses, with a 100% success rate, showcasing **leadership and training** abilities.
- Maintained meticulous records for a Unit of over 100 soldiers utilizing **MS Office** applications to track their operational readiness status and annual reviews
- Demonstrated exceptional **leadership, adaptability, and problem-solving** skills by seamlessly transitioning into the role of Platoon Leader, two levels above my current position as a Team Leader, and successfully completing a series of advanced field training scenarios

### Gunner, Patrolman, Team Leader, Desk Sergeant, and Investigator

Nov 2013 - Dec 2019

US Army | NY and Germany

- Oversaw six Law Enforcement patrols and **supervised team members** including a desk clerk, the on-duty Investigator, a K-9 handler, and a German to English linguist as the senior law enforcement officer on shift
- Directed the management of emergency medical, fire, and all **9-1-1 calls** for a community hosting over 9,800 personnel, resulting in enhanced response time efficiency while utilizing emergency dispatch software
- Reviewed Law Enforcement Reports submitted by patrols to develop templates with MS Word, streamlining the report writing process and **reducing report writing time by 20% on average**
- Guided patrols in responding effectively to incidents including accidents, thefts, and assaults, **ensuring scene security until Supervisor or Investigator arrival** for over 75 patrols
- Utilized surveillance methods, undercover operations, and **the Reid Technique** to uncover facts and solve cases
- Selected above peers to fulfill a leadership role due to **exceptional motivation, dedication to task completion, and adeptness at uniting individuals to achieve shared objectives**

## EDUCATION

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### Master of Business Administration with a Concentration in Operational Crisis Management

Apr 2025

American Military University | Charles Town, WV

Current GPA 3.85, In Progress (27/33 Credits Completed), Expected Completion April 2025

### Bachelor of Arts in Criminal Justice, Summa Cum Laude

Jun 2019

American Military University | Charles Town, WV

GPA 3.96